

# *Do vulnerabilities matter?* Practical Implications of Vulnerability Analysis in the IoT Ecosystem

CSCI 445/545, Spring 2026

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Secure  
Platforms  
Lab



WILLIAM & MARY

CHARTERED 1693

TECH & MEDIA

# 'I'm in your baby's room': Nest cam hacks show risk of internet-connected devices

The breaches also point to a new hacking strategy that can compromise secure systems through the use of old passwords.



INTERNET OF SH\*T—

## When coffee makers are demanding ransom, you know IoT is screwed

Watch along as hacked machine grinds, beeps, and spews water.

## Hacked Nest Cam convinces family that US is being attacked by North Korea

Nest says its systems weren't breached.

Richard Nieva, Laura Hautala Jan. 22, 2019 4:27 p.m. PT



## Security flaws found in popular smart home devices

Science Nov 6, 2019 12:32 PM EDT

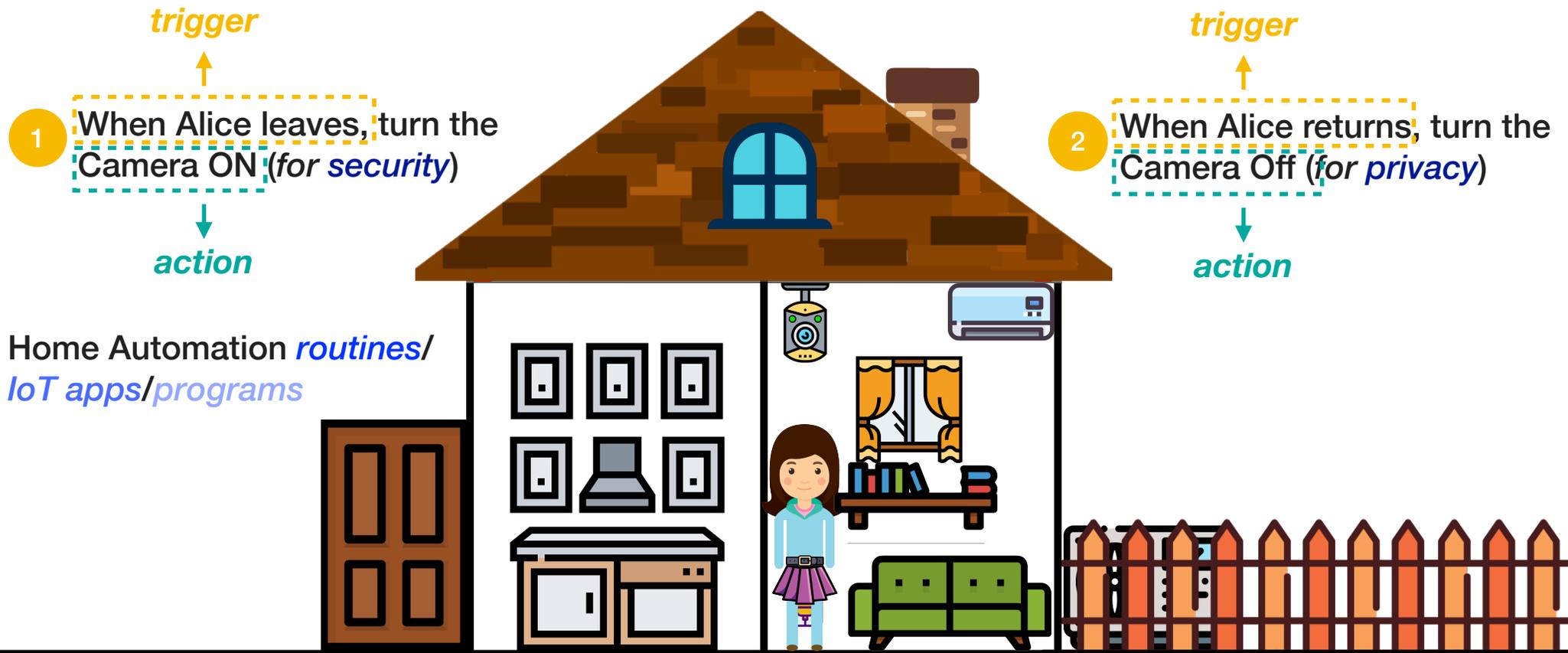
## Security Risks Can Be

y 3, 2019





# Home automation



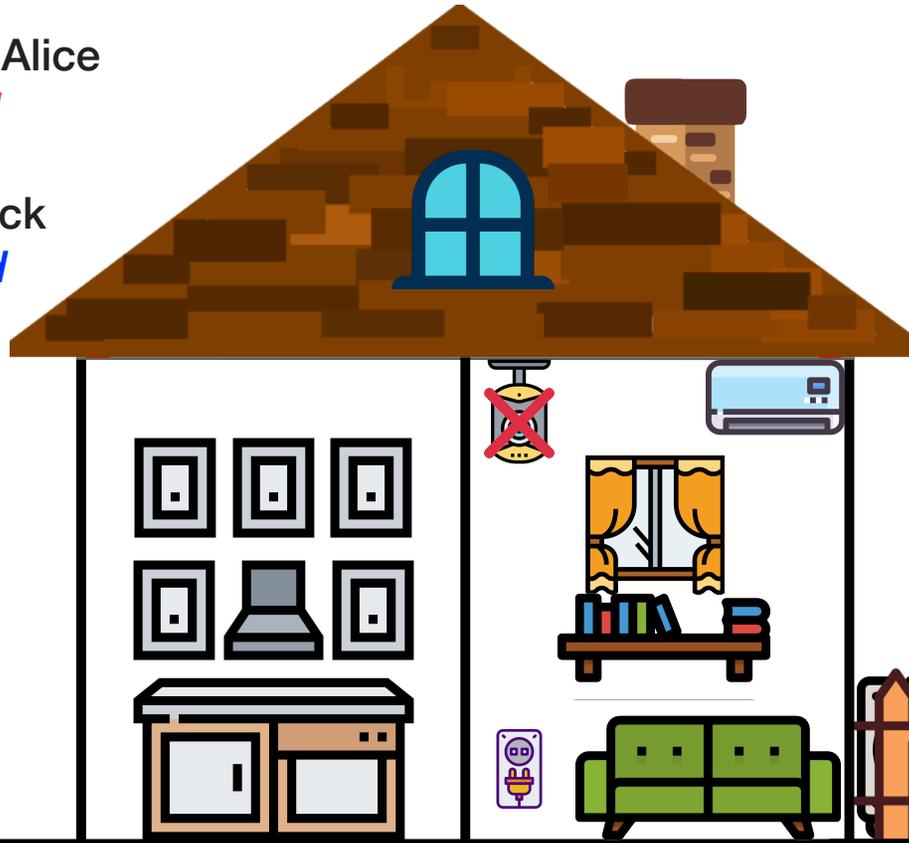


# Security Implications of Home Automation



**Bob** wants to steal from Alice  
*without being monitored*

**Bob** tries to directly attack  
the security camera, *and*  
*fails*



However, **Bob** can  
*indirectly* attack the  
camera



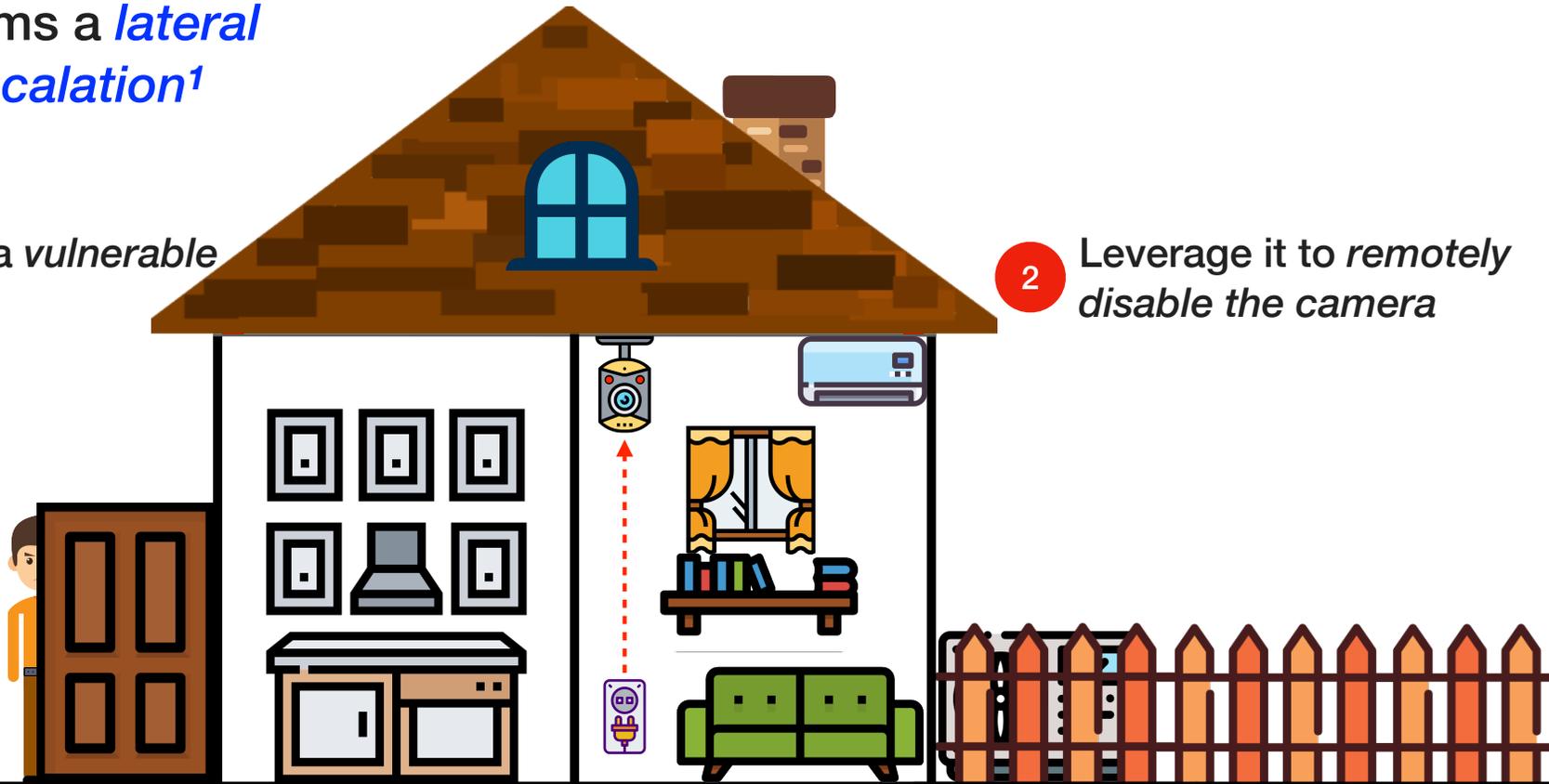
# Security Implications of Home Automation



**Bob** performs a *lateral privilege escalation*<sup>1</sup>

1 Compromise a *vulnerable* component

2 Leverage it to *remotely disable the camera*



<sup>1</sup> Kafle, Kaushal, Kevin Moran, Sunil Manandhar, Adwait Nadkarni, and Denys Poshyvanyk. *A Study of Data Store-based Home Automation*. In *Proceedings of the Ninth ACM Conference on Data and Application Security and Privacy (CODASPY)*, [Best Paper Award](#).



# Security Implications of Home Automation and mobile-IoT apps



Bob performs a lateral privilege escalation<sup>1</sup>

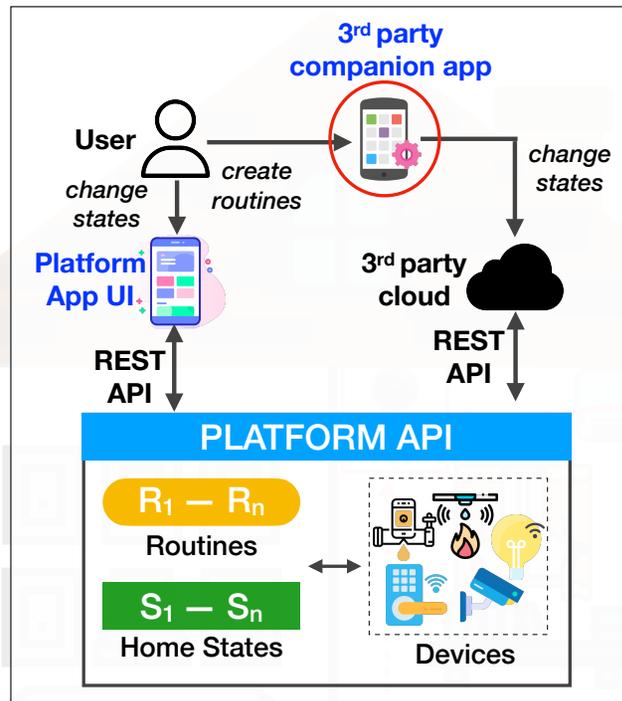
1 Compromise a vulnerable component



TP Link Kasa app

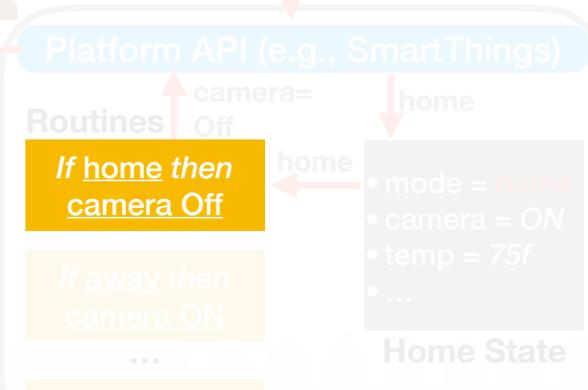


MiTM Attack



2 Leverage it to remotely disable the camera

SET away -> home



**Lesson 1:** Every part of the IoT system can be vulnerable to attack

**Lesson 2:** There is the possibility of tangible harm to users

<sup>1</sup>Kara, et al. "Security Implications of Home Automation." In Proceedings of the Ninth ACM Conference on Data and Application Security and Privacy (CODASPP), Best Paper Award.



# Vulnerabilities Matter *in principle*



Because they can be used to cause **harm**

*Then why do vulnerabilities persist?*

*Can we make **meaningful change** upon finding and reporting a vulnerability?*

*Are there environmental factors that inhibit impact? Where are the **loose ends**?*

*Do vulnerabilities matter **in practice**? To other stakeholders?*



# Context: IoT Product Security Certification



Product Security and  
Telecommunications  
Infrastructure Act  
2022

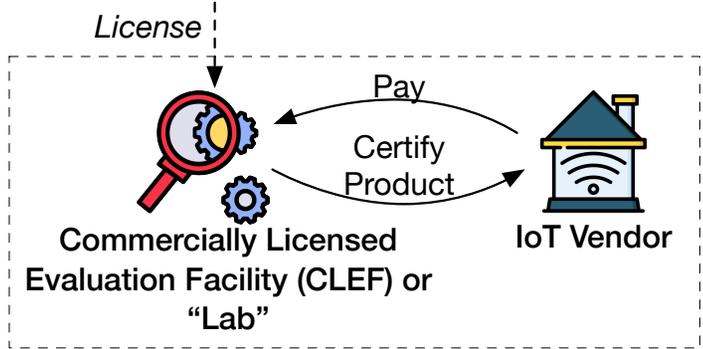
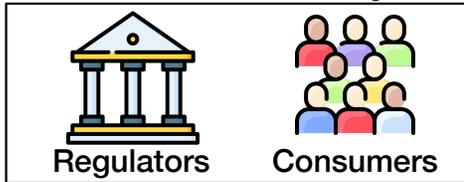
Standards and regulations **enable change**: You can *hold vendors accountable* to the standard, and *make vendors fix vulnerabilities*!

*Problem solved?*



# Context: IoT Product Security Certification

## The Affected Party



The **traditional** model for compliance enforcement



Product Security and Telecommunications Infrastructure Act 2022

What **incentive** do vendors have to ***select a lab that would be thorough in finding vulnerabilities***, as opposed to one that will provide quick certification?

What **incentive** do labs have to ***rigorously find vulnerabilities***?

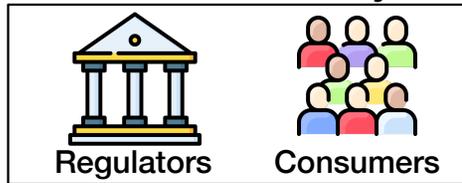
Standards and regulations ***can enable change***: You can hold vendors accountable, make them make fix vulnerabilities, ***but only if the enforcement model works***



# Investigating IoT Product Security Certification



## The Affected Party



**Research Question** – Does the traditional model for compliance certification *work for IoT, and as well as consumers expect it to?*

Are certified IoT products **vulnerable**?

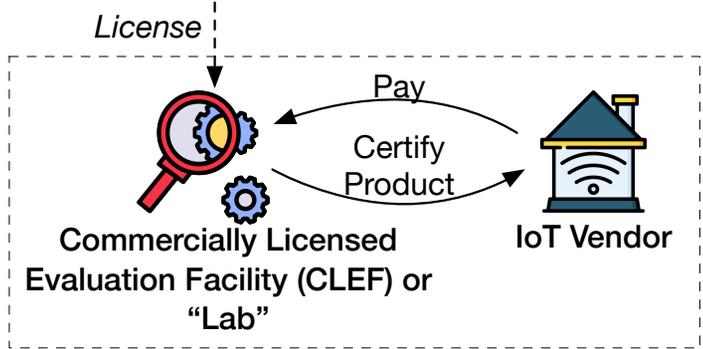
Analyzed all (11) certified mobile-IoT apps from **ioXt** internet of secure things

Do vulnerabilities make them **non-compliant**?

Compliance analysis with 5 standards: ioXt, MASVS, IOTAA, IoTSE, NIST Baseline

How do consumers perceive IoT security certification?

Survey with 173 IoT users



The *traditional* model for compliance enforcement

Standards and regulations *can enable* make them make fix vulnerabilities



...ment model works

Mandal, Prianka, Amit Seal Ami, Victor Olaiya, Sayyed Hadi Razmjo, and Adwait Nadkarni. **“Belt and suspenders’ or ‘just red tape’?: Investigating Early Artifacts and User Perceptions of IoT App Security Certification.”** In *Proceedings of the 2024 USENIX Security Symposium (USENIX)*, Aug 2024.



# Findings: Security Analysis of Certified Apps

Analyzed 11 certified mobile-IoT apps from **ioXt**  
internet of **secure** things

**35 crypto-API vulns** in **9/11 certified apps**

**Finding 2:** Certified apps use vulnerable encryption for *transmitting sensitive audio/video data* to IoT devices (e.g., cameras) E.g., `Cipher.getInstance("AES/ECB/NoPadding");` 

**Finding 3:** Certified apps override TrustManagers and HostnameVerifiers in vulnerable ways, *exposing authentication tokens to MiTM attacks.* 

```
// The string operations result in: "AES/" + "E" + "C" + "B" + "/NoPadding"  
// = "AES/ECB/NoPadding"
```

```
this. ALGO = "AES/" +  
    (( char) ("AES/GCM/NoPadding". charAt (4) - 2) ) +  
    "AES/GCM/NoPadding". charAt (5) +  
    (( char) ("AES/GCM/NoPadding". charAt (6) - 11) ) +  
    "/NoPadding";  
Cipher cipher = Cipher . getInstance (this. ALGO );
```

**Example:** Vulnerable Code in an IoT SDK/platform; used by **580k developers** (app *installed by >5 million users*)

**Finding 1:** Developers may try to *evade compliance checks by disguising vulnerable code as secure.*



# Findings: Compliance Analysis of Vulnerable but Certified Apps

**Question:** Would a vulnerability in a certified app make it non-compliant?

**Short Answer** (from analysis of 5 standards): **No!**



## Reason 1: Overly Broad Criteria

“Ensure devices and associated applications support current generally accepted security and cryptography protocols and best practices.”

E.g., `Cipher.getInstance("AES")`

**Finding 9:** Broad criteria can seem comprehensive but may help developers claim vulnerable code as compliant.

## Reason 2: Ambiguous Test Cases

the tester may accept the app if it “... does not request excessive sensitive permissions.”

**Finding 10:** Ambiguous test cases allow significant discretion to the tester, preventing an unequivocal determination of compliance.

## Reason 3: Loopholes

“Encrypt all network traffic, using verified TLS where possible”

**Finding 11:** Developers may have discretion in determining when secure implementation is possible, making security certification pointless.



# Findings: User Expectations and Perceptions



**Survey with 173 IoT users:** knowledge, expectations, and beliefs regarding liability in case of compliance failures

**Finding 14:** *Users overwhelmingly put their trust in certification*, assuming that (1) **certified apps are more secure** (i.e., less prone to vulnerabilities), (2) their **developers spend more effort on security**, and (3) they can be **trusted to handle security/privacy sensitive information**.

**Most users trust security compliance to work** as security assurance, i.e., a *“belt and suspenders scenario”* (P144)

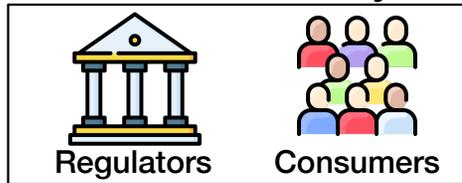
However, some were skeptical, believing that **certifications are “just red tape”** (P11)



# Recall: IoT Product Security Certification as a means of enabling change



## The Affected Party



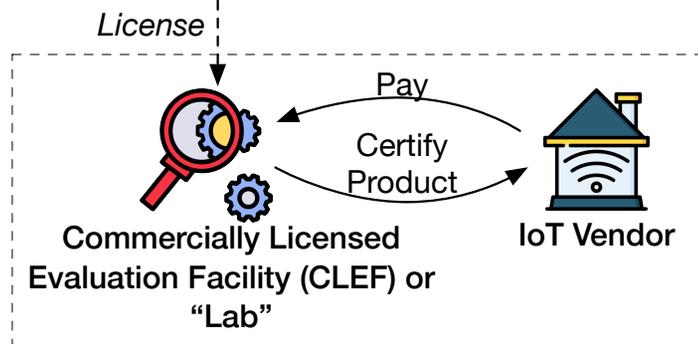
Regulations and certification can enable change: You could hold vendors accountable and make them make fix vulnerabilities, but only if the enforcement model works

A “*belt and suspenders scenario*”

However, in practice, it is “*just red tape*”

1. **Certified IoT products have vulnerabilities** that are both within scope of standards *in spirit* and affect sensitive data.

2. **Vulnerabilities do not make products non-compliant** due to vague and discretionary criteria.

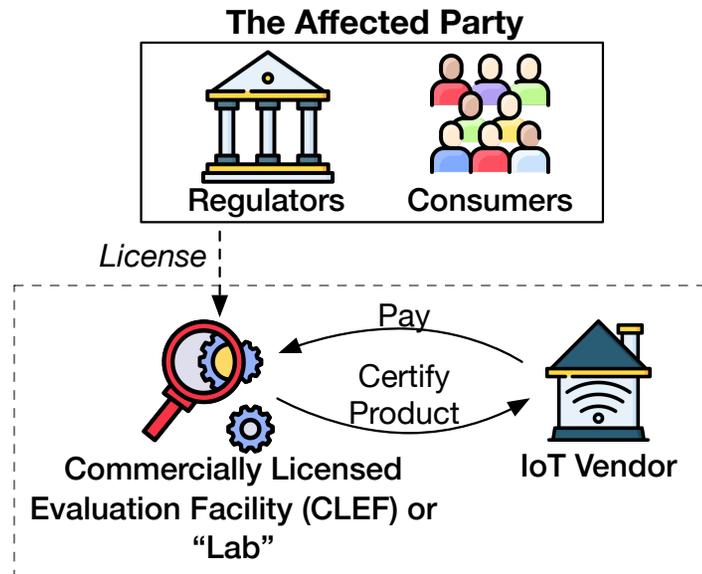


The traditional model for compliance enforcement

*We may not be able to use compliance and security certification to hold vendors accountable, or to get them to fix vulnerabilities.*



# Liability: Who is liable for *harm* due to security failures in an IoT product?



The *traditional* model for compliance enforcement

Studying **liability** will help us:

- **Understand the implications** of the vulnerabilities we find and report
- **Pave way for incentivizing vendors and CLEFs** to take vulnerabilities seriously.